

21st Century Library Ethics

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BREATHE
DEEPLY



WRONG

RIGHT

?

RIGHT

?

WRONG

WRONG

RIGHT

Who are we?



StorytimeUnderground

@StorytimeU



Following

LIBRARIANS ARE NOT NEUTRAL AND
LIBRARIES ARE NOT NEUTRAL SPACES.

RETWEETS

603

LIKES

1,017



3:26 PM - 12 Jul 2016



603



1K

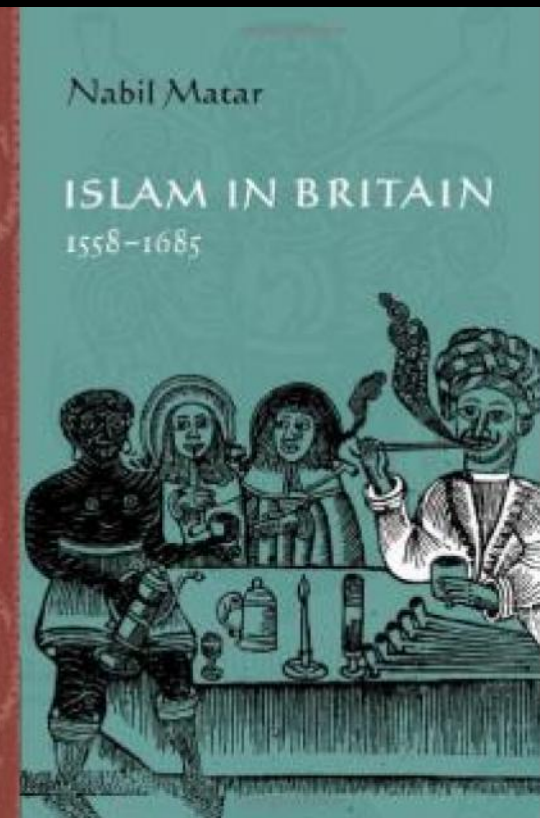
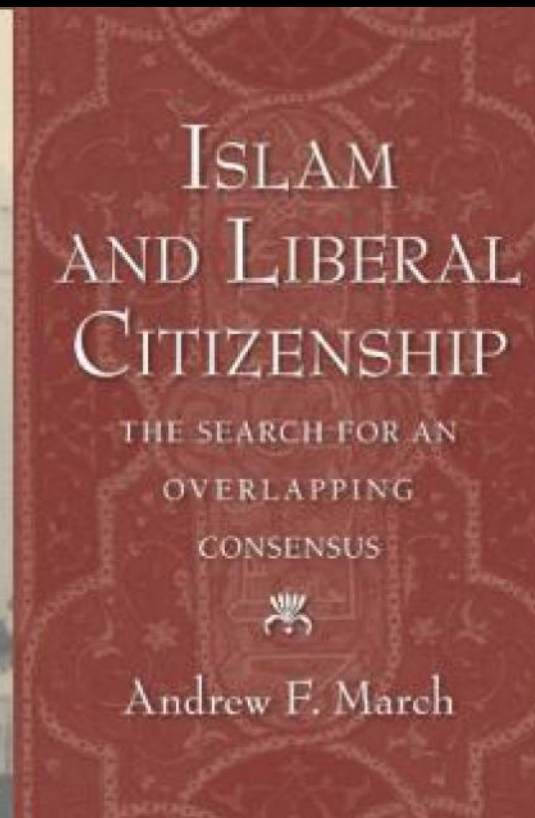
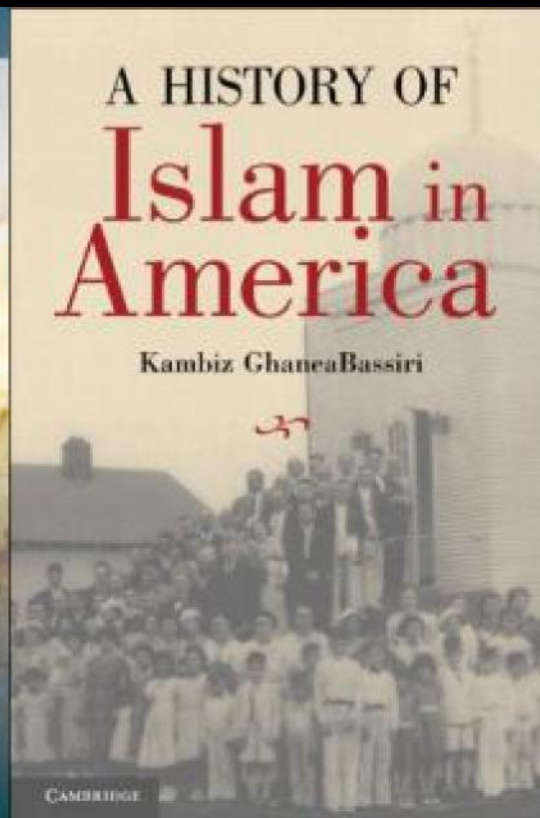
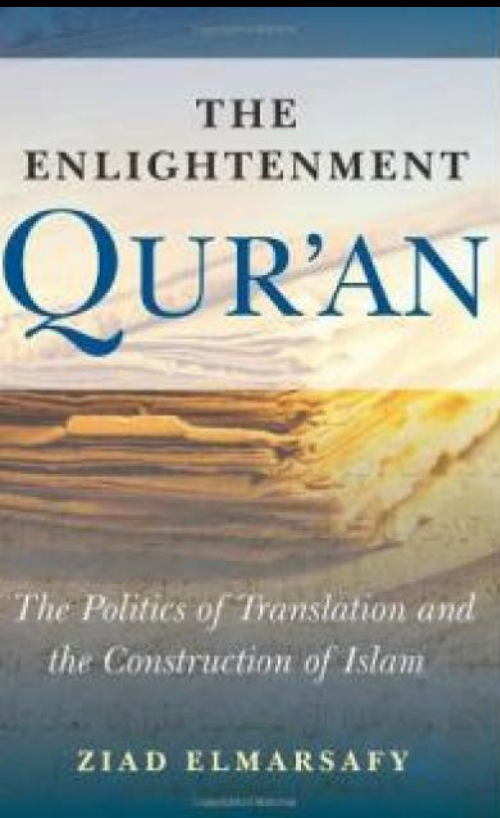


Library Values

Library Bill of Rights

I. Books and other library resources should be provided for the interest, information, and enlightenment of **all people** of the community the library serves. Materials **should not be excluded** because of the origin, background, or views of those contributing to their creation.








Suburbs / Evanston Review / Evanston News

Police investigating defaced books about the Quran at Evanston library



Dear Mrs. Trump

 SEPTEMBER 26, 2017 BY LIZ PHIPPS SOEIRO

Dear Mrs. Trump,

Thank you for the ten Dr. Seuss titles that you sent my school library in recognition of this year's National Read a Book Day. (Sent second-day air, no less! That must have been expensive.) I'm proud that you recognized my school as something special. It truly is. Our beautiful and diverse student body is made up of children from all over the world; from different socioeconomic statuses; with a spectrum of gender expressions and identities; with a range of abilities; and of varied racial, ethnic, and religious backgrounds.

According to the White House website, you selected one school per state by "working with the Department of



Melania Trump

September 1, 2017

Dear Students,

I hope you had a wonderful summer and are excited to be back at school.

Getting an education is perhaps the most important and wondrous opportunity of your young lives. I encourage each one of you to take advantage of these special years while you are in school. Your education will be a lifelong pursuit that will sustain and carry you far beyond your wildest imaginations, if you will let it.

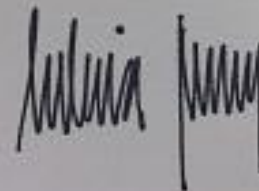
As I was thinking about your return to school, I wanted to send you a special gift. Dr. Seuss's *Oh, the Places You'll Go!* is a book my son and I have read over and over again, and one that we want to share with all of you.

Remember, the key to achieving your dreams begins with learning to read. Find what you enjoy, anything that interests you, and read about it. Every page will take you on an exciting journey.

Please also remember that you are the future of America and that you can accomplish anything you set your mind to. Your education is the path to pursuing your happiness. Never stop learning and challenging yourself, and never ever give up on your dreams.

I wish you all a great school year ahead.

Sincerely,



The White House

WE NEED
DIVERSE
BOOKS™



II. Libraries should provide materials and information presenting **all points of view** on current and historical issues. Materials **should not be proscribed or removed** because of partisan or doctrinal disapproval.

End of Term Presidential Harvest 2016

[Project Home](#)[About This Project](#)[Project Reports](#)[Feeds ▾](#)[Add A URL](#)

Project Description

The Library of Congress, California Digital Library, University of North Texas Libraries, Internet Archive, George Washington University Libraries, Stanford University Libraries, and the U.S. Government Publishing Office have joined together for a collaborative project to preserve public United States Government web sites at the end of the current presidential administration ending January 20, 2017. This harvest is intended to document federal agencies' presence on the World Wide Web during the transition of Presidential administrations and to enhance the existing collections of the partner institutions.

In this collaboration, the partners will structure and execute a comprehensive harvest of the Federal Government .gov domain. The Internet Archive will crawl broadly across the entire .gov domain. The University of North Texas and the California Digital Library, will supplement and extend the broad comprehensive crawl with focused, in-depth crawls based on prioritized lists of URLs, including social media. This dual-edged approach seeks to capture a comprehensive snapshot of the Federal government on the Web at the close of the current administration.

Harvested content from previous End of Term Presidential Harvests is available at <http://eotarchive.cdlib.org/>.

Project Scope:

The project has two phases: A broad, comprehensive baseline crawl of .gov sites and more selective, focused crawls based on priorities established by the partners. This focused selection seeks to capture sites in greater depth and to identify those at greater risk of rapid change or disappearance.

Comprehensive Crawl - The Internet Archive will undertake a comprehensive crawl of the .gov domain (all of the URLs identified for this project) beginning in mid September 2016, and again in early 2017, after the inauguration.

Prioritized Crawl - The project team will assemble a list of related URL's and social media feeds. As a result, the project team is calling upon government information specialists, including librarians, political and social science researchers, and academics – to assist in the selection and prioritization of the selected web sites to be included in the collection, as well as identifying the frequency and depth of the act of collecting. The schedule for crawling of the prioritized URLs is still to be determined but will be announced as the project gets underway, on the project's listserv, and in other communications to the public.

Participants will be asked to refine the existing URL list by browsing or searching .gov URLs in the Nomination Tool. Specialists will review the URLs to determine if they are in



Trump Archive

The Trump Archive collects TV news shows containing debates, speeches, rallies, and other broadcasts related to President-elect Donald Trump. This evolving non-commercial, searchable collection is designed to preserve the historical record for

MORE

Share
 Favorite

ABOUT

COLLECTION

848 RESULTS

Search TV captions

PART OF

[Trump Administration
Television Archive](#)

Media Type

☐ movies 848

Topics & Subjects

☐ Television Program 848

☐ Key Capitol Hill Hearings 84

☐ Hearsings 42

SORT BY [VIEWS](#) · [TITLE](#) · [DATE ARCHIVED](#) · [CREATOR](#)



PBS NewsHour Debates
2016: A Special Report :

991,737 0 0



PBS NewsHour Debates
2016: A Special Report :

321,811 0 0



NBC News Special: 2016
Presidential Debate #1 :

10,556 0 0



Power Lunch : CNBC :
February 26, 2016

2,280 0 0



News Nation : MSNBCW :
May 31, 2016 8:00am-

1,893 0 0



Apple Censorship Roundup

By Dianna Dilworth on January 11, 2014



Apple is holding a press conference. But this blogger won't be there.

For a company that has a prudish approach to content, Apple's ban of James Joyce's classic novel, *Finnegans Wake*, up, that they took it too far.

The Huffington Post reported because of "objectionable content" in the blogosphere.

One such title with a controversial cover was a whale. From Huffington Post. So. In a silly mistake, though, surprisingly.

App store on "How To Get Pregnant." It might be a little confusing.

Apple also banned Tom Bouden's comic book adaptation of the Oscar Wilde play

Amazon Erases Orwell Books From Kindle



on a subway in New York.

It censors erases all traces of the books by sending them down an internet memory hole."

Today, it was "1984" and another book, "Animal Farm," that were taken down the memory hole — by Amazon.com.

In a move that angered customers and generated waves of online pique,



Apple didn't ban Saga #12, Comixology censored themselves

Comixology CEO David Steinberger has clarified the **hoopla surrounding the supposed "banning"** of Image Comics' Saga #12 **on the company's blog**, saying that the decision to withhold the issue from Apple's official channels came from within. In other words, Apple isn't to blame - Comixology was.

Kindles

[Post a Comment on Pogue's Posts](#)

Information Literacy

Avoiding Fake News: Navigating Truth and Lies on the Internet

"Hey, I just found an article about space aliens at my school!"

- Apply the **CRAAP** test (above). See: https://www.csuchico.edu/lins/handouts/eval_websites.pdf
- Search for titles of articles, keywords, and phrases to see if a news story is likely to be fake. Also, check [Snopes](#), [Politifact](#), and [Factcheck](#) to assess authenticity.
- Melissa Zimdars, Assistant Professor of Communication and Media at [Merrimack College](#) created a resource for her students to evaluate the reliability of internet news: https://docs.google.com/document/d/10eA5-mCZLSS4MQY5QGb5ewC3VAL6pLkT53V_81ZyitM/preview

This handy, short list is reprinted here:

- Avoid websites that end in "lo" ex: Newslo. These sites take pieces of accurate information and then packages that information with other false or misleading "facts" (sometimes for the purposes of satire or comedy).
- Watch out for websites that end in ".com.co" as they are often fake versions of real news sources
- Watch out if known/reputable news sites are not also reporting on the story. Sometimes lack of coverage is the result of corporate media bias and other factors, but there should typically be more than one source reporting on a topic or event.
- Odd domain names generally equal odd and rarely truthful news.
- Lack of author attribution may, but not always, signify that the news story is suspect and requires verification.

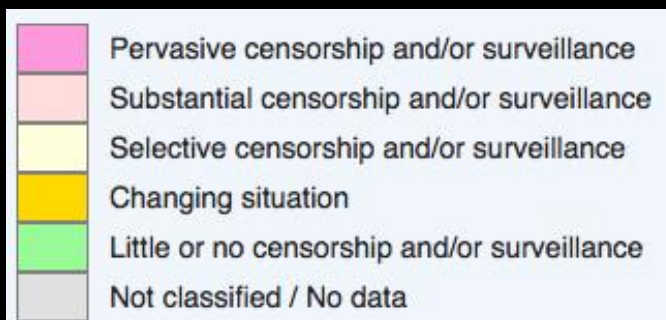
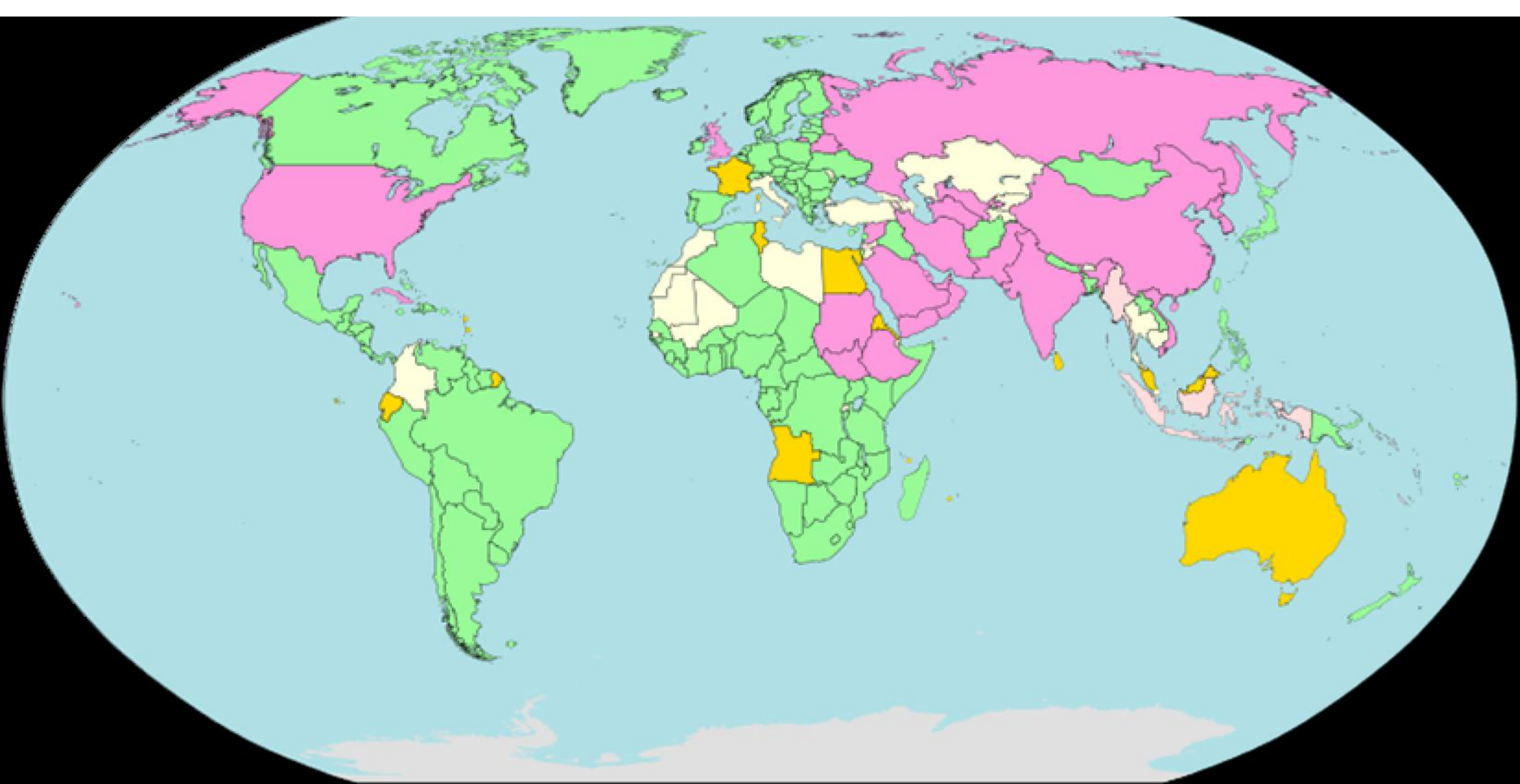
Need help? Click here.

III. Libraries should challenge censorship in the fulfillment of their responsibility to provide information and enlightenment.

C
E N
S O R
S H I P
C A U S E S
B L I N D N E S S

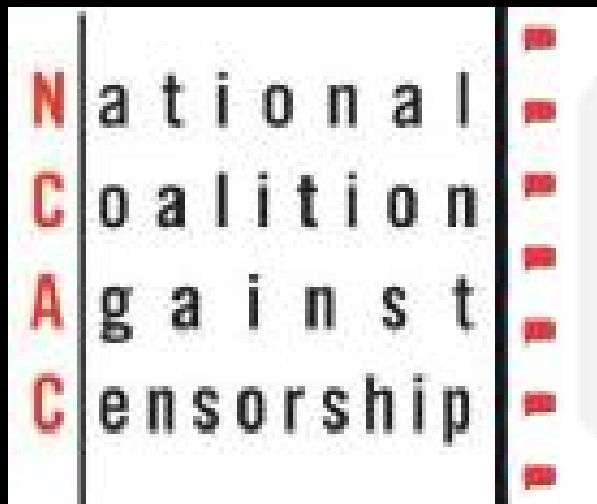
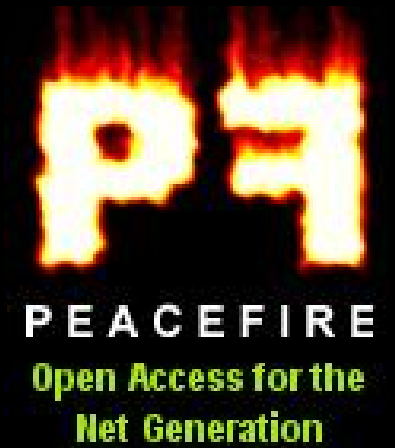
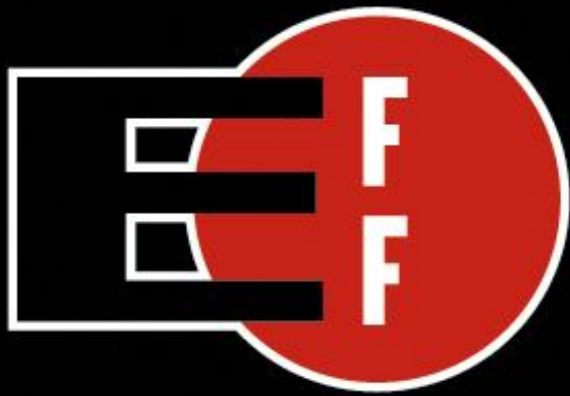
READ!





Internet Censorship and Surveillance World Map, Creator: Jeffrey Ogden

IV. Libraries should **cooperate** with all persons and groups concerned with resisting abridgment of free expression and **free access to ideas**.



V. A person's right to use a library should not be denied or abridged because of origin, age, background, or views.

WE AT THE SAN RAFAEL PUBLIC LIBRARY WELCOME

**ALL AGES
ALL RACES
ALL RELIGIONS
ALL GENDERS
ALL COUNTRIES OF ORIGIN
ALL LANGUAGES
ALL SEXUAL ORIENTATIONS
ALL SIZES
ALL ABILITIES
ALL PEOPLE**

**WE STAND WITH YOU.
YOU ARE SAFE HERE.**



LA BIBLIOTECA PÚBLICA DE SAN RAFAEL LES DA LA BIENVENIDA A

**TODAS LAS EDADES
TODAS LAS RAZAS
TODAS LAS RELIGIONES
TODOS LOS GÉNEROS
TODOS LOS PAÍSES DE ORIGEN
TODOS LOS IDIOMAS
TODAS LAS ORIENTACIONES SEXUALES
TODOS LOS TAMAÑOS
TODAS LAS HABILIDADES
TODAS LAS PERSONAS**

**ESTAMOS CON USTED.
AQUÍ USTED ESTÁ SEGURO.**



ALA Code of Ethics

Ethical dilemmas occur when values are in conflict. The American Library Association Code of Ethics states the values to which we are committed, and embodies the **ethical responsibilities of the profession** in this changing information environment.

A green rectangular road sign with rounded corners and a white border, mounted on two wooden posts. The sign features the word "Freedom" in a large, white, sans-serif font. The background is a bright blue sky with scattered white clouds. The sign is tilted slightly to the right.

Freedom

We significantly influence or control the selection, organization, preservation, and dissemination of information. In a political system grounded in an informed citizenry, we are members of a profession explicitly committed to intellectual freedom and the freedom of access to information. We have a special obligation to ensure the free flow of information and ideas to present and future generations.

DRM

NO ONE
ADMITTED



1. We provide the highest level of service to all library users through appropriate and usefully organized resources; equitable service policies; **equitable access**; and accurate, unbiased, and courteous responses to all requests.



11. We uphold the principles of intellectual freedom and resist all efforts to censor library resources.

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111011001010111110010001110101001110100110101010

NET NEUTRALITY

111010100111010011010101000101101010110010101101

ALL BITS ARE CREATED EQUAL

001010110101101010111010111101100101011111001000
101101011010101110101111011001010111110010001111
010100111010011010101000101101010110010101101001

It's not just a good idea,
It Ought to be the LAW.

ALL USERS DESERVE EQUAL ACCESS TO ONLINE INFORMATION REGARDLESS OF THE CARRIER OR INTERNET SERVICE PROVIDER (ISP) USED.

EQUAL LANES



DEFAULT "FAST LANES" FOR GLOBAL ENTERPRISES RESULTS IN "SLOW LANES" FOR EVERY SMALL BUSINESS AND INDIVIDUAL INITIATIVE THAT CAN'T AFFORD TO PAY THE ELITE TOLLS.

FAST LANE

FAST LANE

SLOW LANE

CAUTION
DECREASE SPEED



111. We protect each library user's right to privacy and confidentiality with respect to information sought or received and resources consulted, borrowed, acquired or transmitted.





amazon.com[®]



OverDrive[®]



Library



Library User

RosettaStone[®]



I had a
great time.

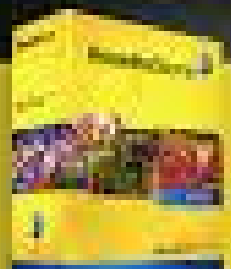
I've definitely let her see.

That's the best time.

So we can.

What's behind the RosettaStone logo? It's a story of how RosettaStone
helped a small business owner, a woman named Rosetta, to
grow her business and her life.

RosettaStone. Beyond Words.

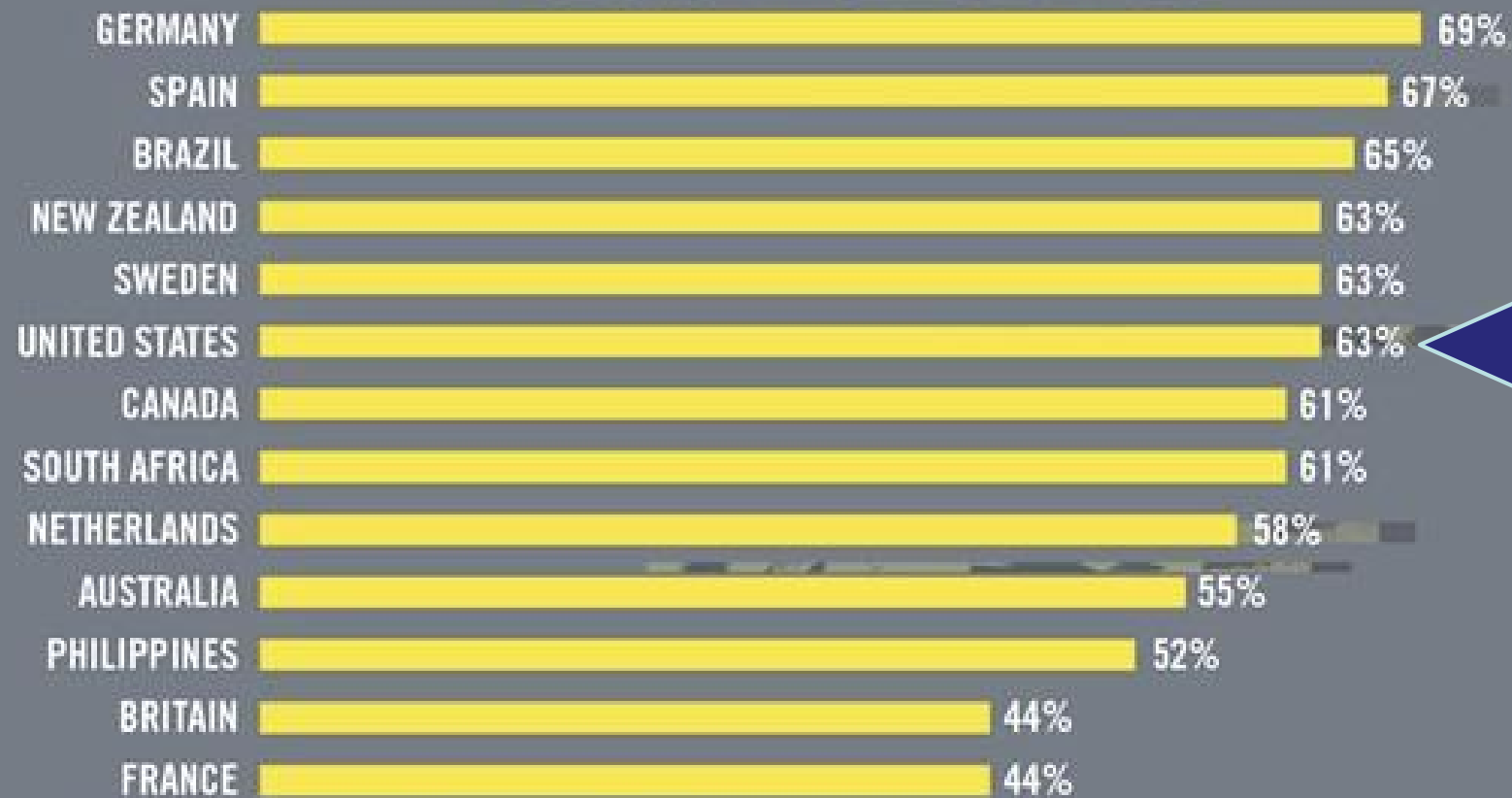




Privacy? Cool story bro.

Corporate Surveillance

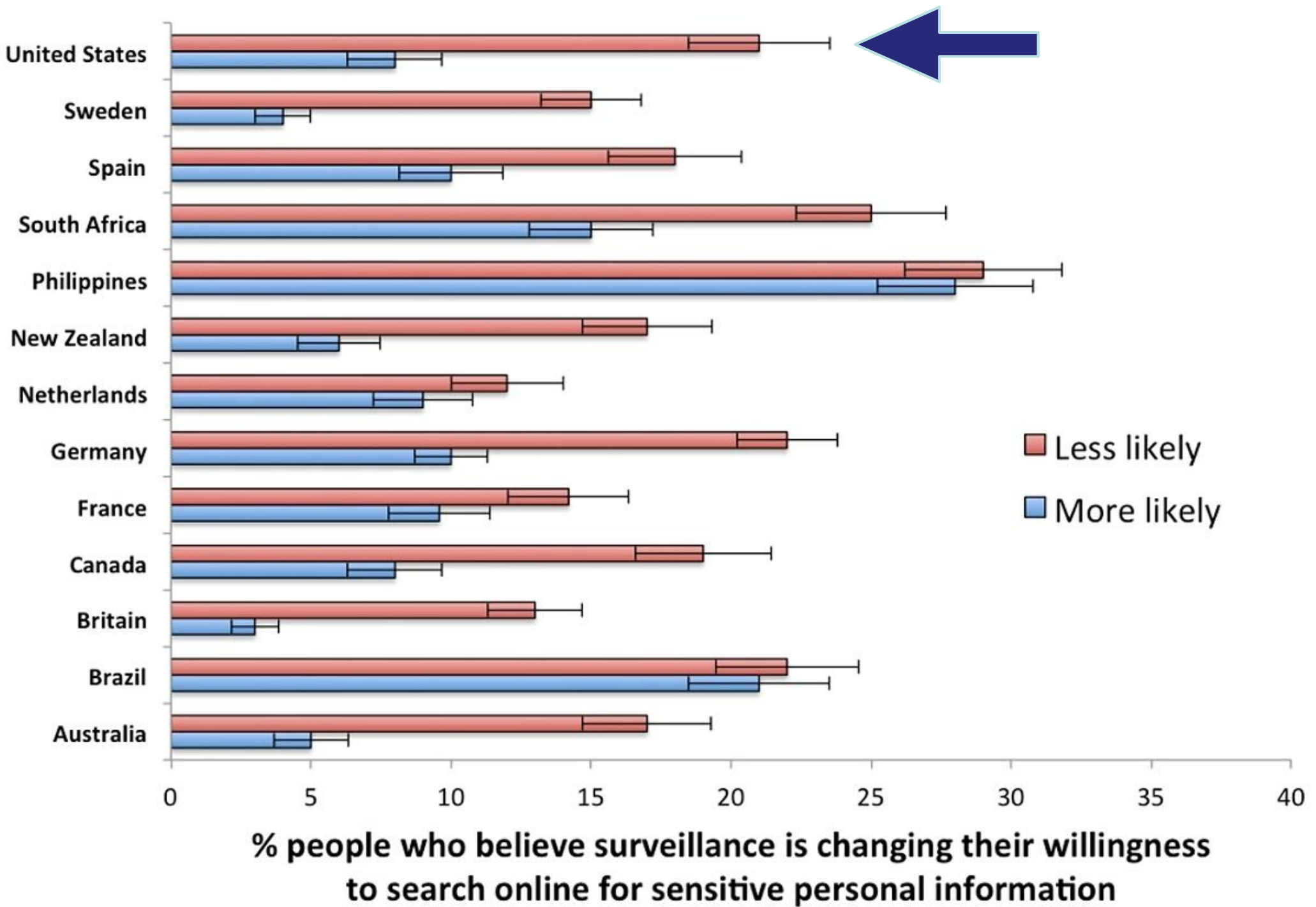
% of us who think our government shouldn't spy on our internet and mobiles

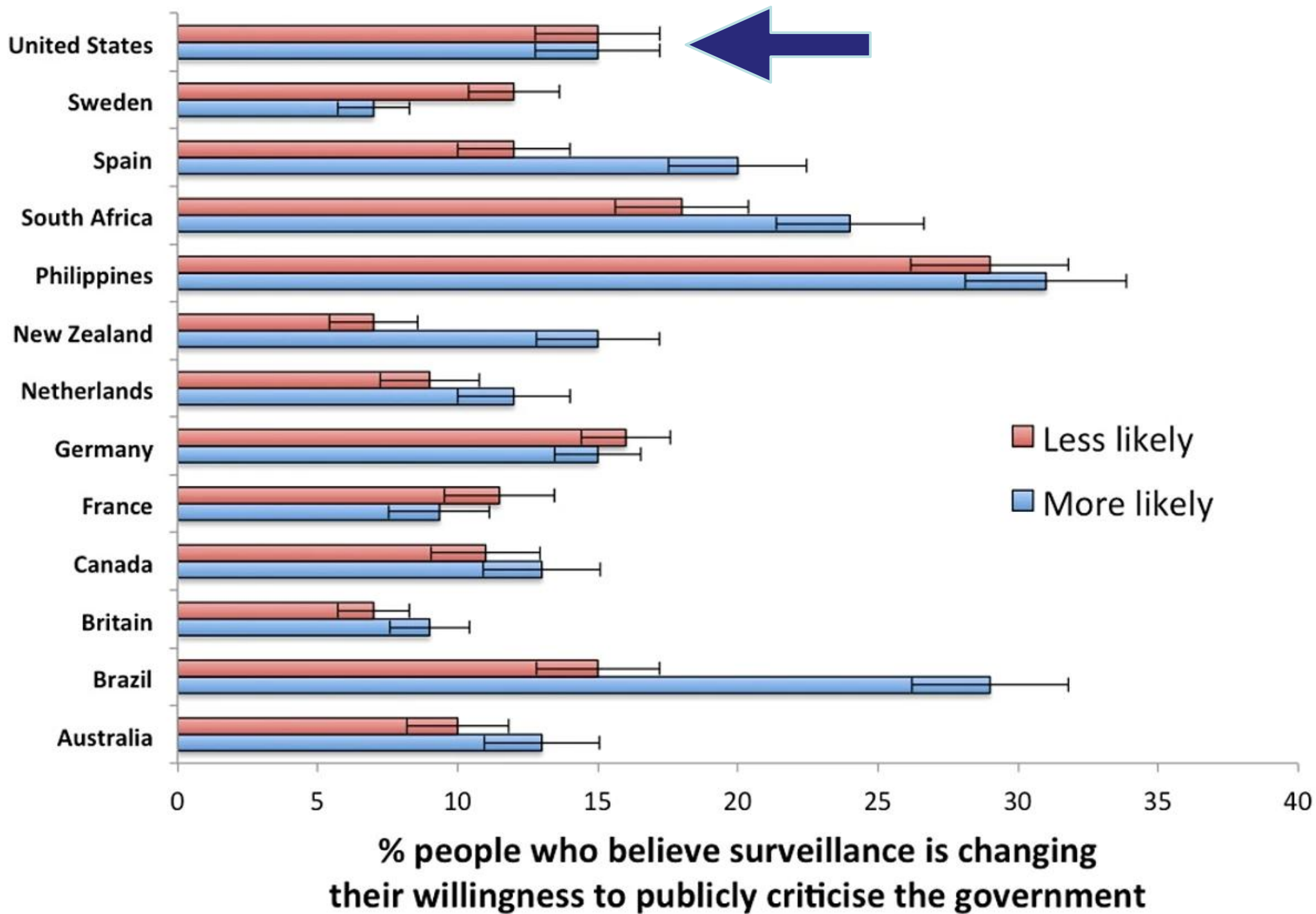


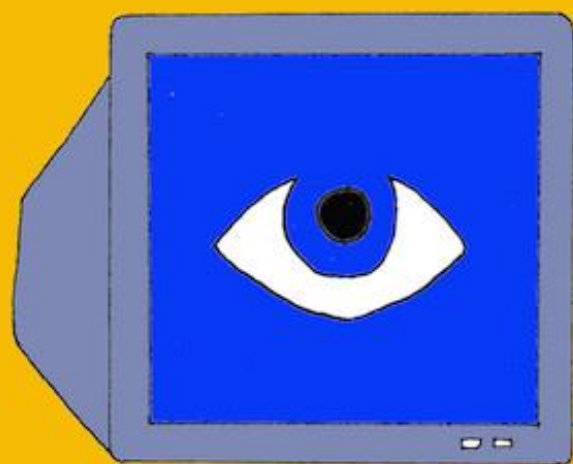
#UnfollowMe ☒

AMNESTY
INTERNATIONAL









Library Freedom
Project



- Library Digital Privacy
Pledge

IFLA Statement on Privacy in
the Library Environment

ALA Library Privacy

Guidelines and Checklists

IV. We respect intellectual property rights and advocate balance between the interests of information users and rights holders.



Doctorow's First Law

Any time someone puts a lock on something that belongs to you, and won't give you a key, they're not doing it for your benefit.



DRM

V. We treat co-workers and other colleagues with respect, fairness, and good faith, and advocate conditions of employment that **safeguard the rights and welfare of all employees** of our institutions.

VI. We do not advance private interests at the expense of library users, colleagues, or our employing institutions.

VII. We distinguish between our personal convictions and professional duties and do not allow our personal beliefs to interfere with fair representation of the aims of our institutions or the provision of access to their information resources.

VIII. We strive for excellence in the profession by maintaining and enhancing our own knowledge and skills, by encouraging the professional development of co-workers, and by fostering the aspirations of potential members of the profession.

United for Libraries Public Library Trustee Ethics Statement

United for Libraries



Association of Library Trustees,
Advocates, Friends and Foundations
A division of the American Library Association

PUBLIC LIBRARY TRUSTEE **ETHICS STATEMENT**

Official Statement from United for Libraries

Public library Trustees are accountable for the resources of the library as well as to see that the library provides the best possible service to its community.

Every Trustee makes a personal commitment to contribute the time and energy to faithfully carry out his/her duties and responsibilities effectively and with absolute truth, honor and integrity.

- Trustees shall respect the opinions of their colleagues and not be critical or disrespectful when they disagree or oppose a viewpoint different than their own.
- Trustees shall comply with all the laws, rules and regulations that apply to them and to their library.
- Trustees, in fulfilling their responsibilities, shall not be swayed by partisan interests, public pressure or fear of criticism.
- Trustees shall not engage in discrimination of any kind and shall uphold library patrons' rights to privacy in the use of library resources.

What can you
do?

~~NORMALIZE~~
~~NORMALIZE~~
~~NORMALIZE~~

ORGANIZE

Conduct a privacy
audit

Renegotiate
vendor contracts

Subscribe to District Dispatch



Talk to your
colleagues about core
library ethics regularly

Talk about ethics with
your
boards/commissions

Speak out
against all
censorship

Advocate for
copyright reform

Advocate for net
neutrality now

Ensure your libraries
are welcoming for all
users

You...

are awesome.

Questions?

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@TheLiB

