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| logo_forms | Wisconsin Department of Public Instruction**CONTINUING EDUCATION ACTIVITY REPORT**PI-2453 (Rev. 09-11) | **INSTRUCTIONS:** Complete and submit annually to your library system validator along with the Annual Summation of Continuing Education Activities, Form PI-2454. Refer to the *Certification Manual for Wisconsin Public Library Directors* for assistance. |
| Name *Last, First, Middle*      |
| Mailing Address *Street / PO Box, City, State, ZIP*      |
|  | I. CONTINUING EDUCATION ACTIVITY DESCRIPTION |  |
| Title of ProgramStop the Whining: How to Complain Effectively |
| Description of ProgramIf we describe whining as complaining ineffectively, then it seems possible to learn how to ask for what we want more competently. To be more influential, we have to learn to get our own act together, build a support network, and make sure we know the facts. A combination of data and good interpersonal skills work better than accusations and whimpering. Learn how to become better at problem solving and decision making in the library instead of adding negativity to a situation.      |
| Relationship of Program to Present Position or Career Advancement      |
| Activity Dates | Location | Number of Contact Hours |
| From *Mo./Day/Yr.*1/22/2015 | To *Mo./Day/Yr.*1/22/2015 | Online | Technology *If any*      | Total1.0 |
| Provider *If applicable*NFLS |
| Category *Check one, attach written summary if applicable*[ ]  A. Credit Continuing Education *Attach formal documentation from the sponsoring agency.*[x]  B. Noncredit Continuing Education[ ]  C. Self-directed Continuing Education |
|  | II. SIGNATURE |  |
| **I HEREBY CERTIFY** that the information provided is true and correct to the best of my knowledge. |
| Signature of Participant⮚ | Date Signed *Mo./Day/Yr.* |