

# THE ACCIDENTAL LIBRARY MARKETER

Ten Things You Need to Know to Promote Your Library

When the World Keeps Changing



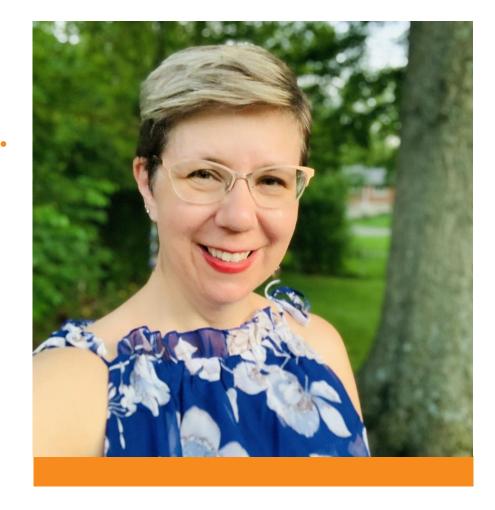


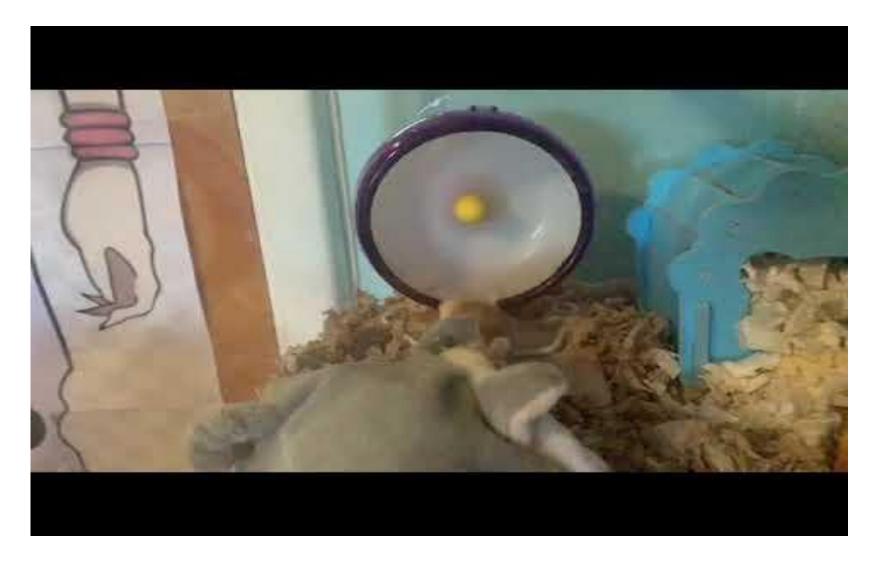


# **Angela Hursh**

Senior Engagement Consultant, NoveList and author of **SuperLibraryMarketing.com**.

ahursh@ebsco.com @Webmastergirl #wwwc21





\*Peanut was uninjured. In fact, he loves doing this!







- 1 Ten tips!
- 2 Set priorities and stay focused.
- 3 Stay on top of trends.
- 4 Get time back into your schedule!

#1: Tie marketing tolibrary strategy.





# A plan serves as your focal point.



- Direction
- Buy-in
- Efficiency



#2: Set measurable goals.





# What does your audience like?

- Social media engagement
- (\*\*) Email responses
- Print excitement

# Examples of measurable goals



- We will increase circulation of new mystery and science fiction e-books by 10 percent.
- We will increase downloads of online magazines by 25 percent.

Most important: Write it down.

#3: Mind the Marketing Rule of 7.



Builds trust and keeps your library top-of-mind.



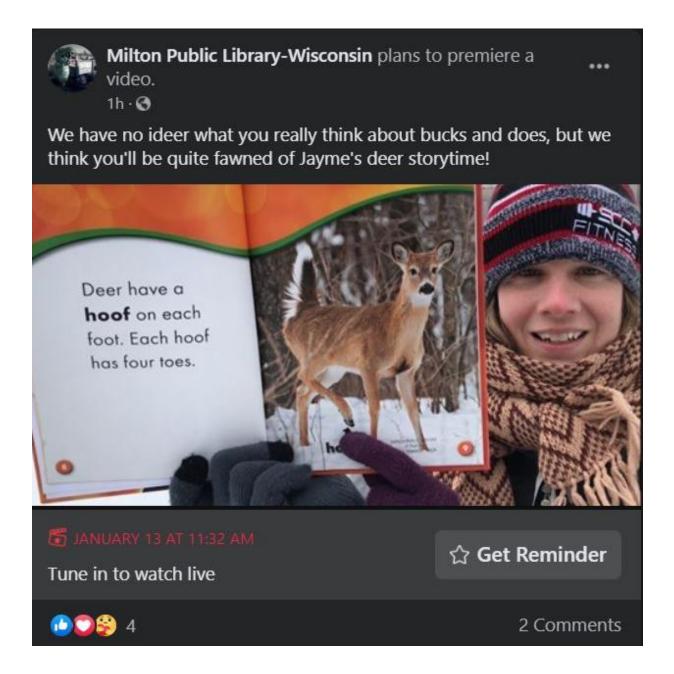
#4: Repurpose messages for mileage.



# Repurposing makes sense.

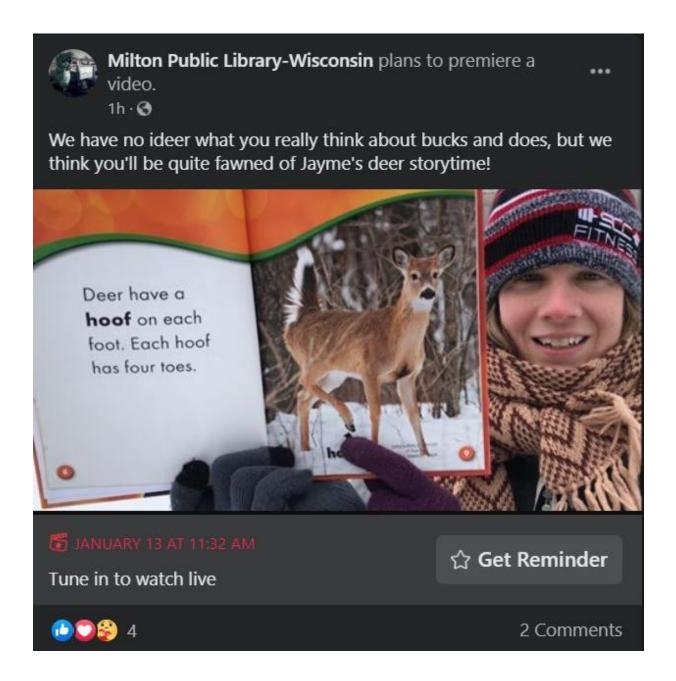
- Your community is diverse.
- Works for any piece of content.







# On-demand viewing

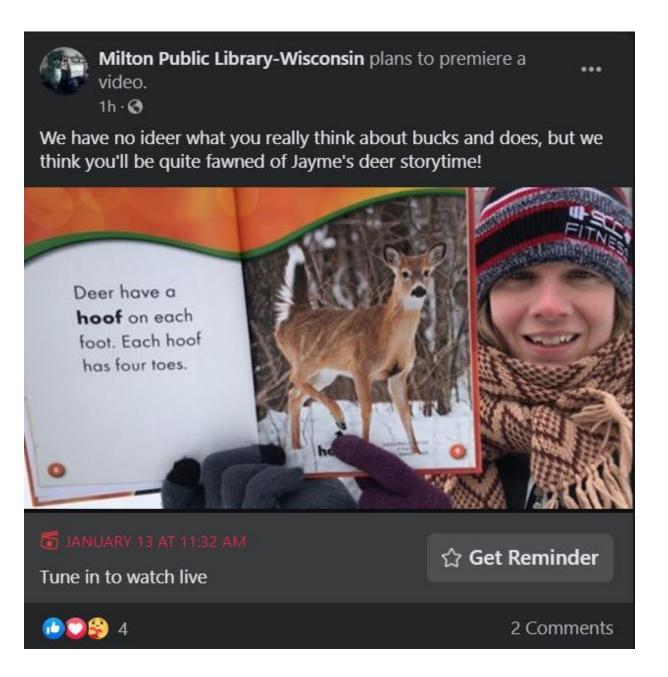






On-demand viewing









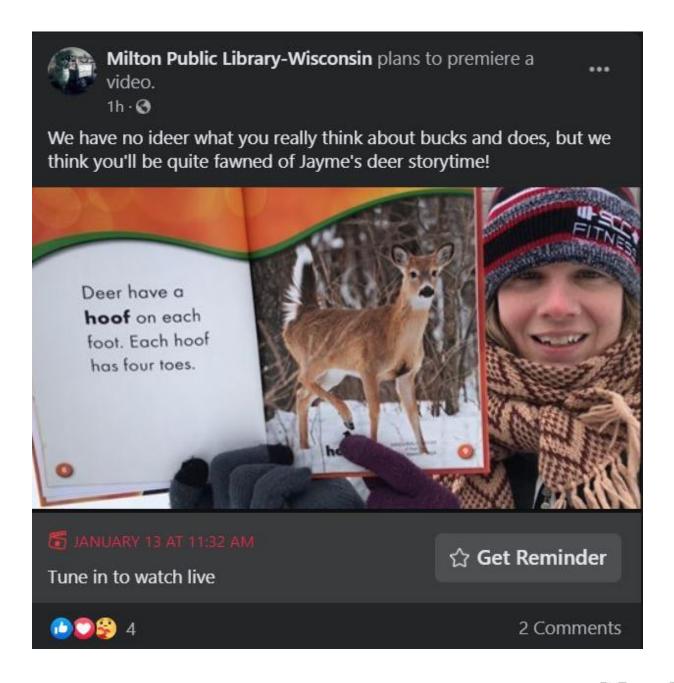
On-demand viewing



Shareable pieces



Transcribe text







# RHYMES, SONGS, & LAP BOUNCES

Prepared by the Cape May County Library Children's Department



(a)



Eat This!



### kids.cmclibrary.org

Head over to the #CMCLKids new blog & check out our favorite rhymes, songs, and lap bounces! #EarlyLiteracy #KidsLibraries #ChildrensBooks #ActionSongs #Babies #Toddlers #Preschool #Development... More



Cape May County Library 3.7k followers

**Follow** 

### **Photos Comments**

Tried this Pin? Add a photo to show how it went

Add photo



Amanda Chastain Best saved to storytime







# Watsonville Public Library Storytime Kits















# Watsonville Public Library Storytime Kits



## Bilingual Storytime Hora de Cuentos bilingüe

AT HOME KIT / KIT PARA EL HOGAR

JANUARY 2021 - ISSUE 19 - SNOW ENERO 2021 - EDICIÓN 19 - NIEVE

### Fingerplays / Juegos con los Dedos

Snowflakes

(to the tune of Twinkle Twinkle Little Star)

Snowflakes, snowflakes, falling down Falling, Falling, to the ground.
Can you catch them on your nose?
Will they fall and touch your toes?
Snowflakes, snowflakes, falling down Falling, Falling, to the ground.

#### **Chocolate Bate Bate**

Uno, dos, tres, CHO Uno, dos, tres, CO Uno, dos, tres, LA Uno, dos, tres, TE

Chocolate, chocolate, bate, bate, chocolate,

Uno, dos, tres, CHO Uno, dos, tres, CO Uno, dos, tres, LA Uno, dos, tres, TE

Chocolate, chocolate, bate, bate, chocolate. Chocolate, chocolate, bate, bate, el chocolate.

### Craft / Manualidades

Snowman

Let's use scissors!

Develop

coordination and
fine motor skills.



Muñeco de Nieve

¡Usemos tijeras! Desarrolla la coordinación y la motricidad fina.

### Parenting Tip / Consejo

Discuss things to do this New Year! Planear cosas ques hacer para el año nuevo.

#### All books are in our collection and can be placed on hold! ¡Estos libros se encuentran en nuestra colección y se pueden apartar!

Books / Libros

A Big Bed for Little Snow by/por Grace Lin

Chicken in Mittens by/por Adam Lehrhaupt

Biscuit's Snow Day Race by/por Alyssa Capucilli

Un Dia De Nieve = The Snowy Day por/by Ezra Jack Keats

Froggy Se Viste = Froggy Gets Dressed por/by Jonathan London

The Jacket I Wear in the Snow by/por Shirley Neitzel

A Kitten Tale by/por Eric Rohmann

El Lector por/by Amy Hest

El Oso Y La Liebre : ¡en La Nieve! por/by Emily Gravett

Over and Under the Snow by/por Kate Messner

A Perfect Day by/por Carin Berger

Snow Happy by/por Patricia Hubble

Snowballs by/por Lois Ehlert

The First Day of Winter by/por Denise Fleming

### ...and more! / ...y más !

- Make crowns and pretend play
 - Tell simple stories while you play with a sensory toy
 (play dough, rice bin, water)

- Hacer coronas y simular juegos
 - Cuenta historias sencillas mientras juegas con un juguete sensorial.
 (plastilina, depósito de arroz, agua)

#5: Promote your collection.





# People want the stuff!



# What can you promote?

New books

Readalikes

NextReads

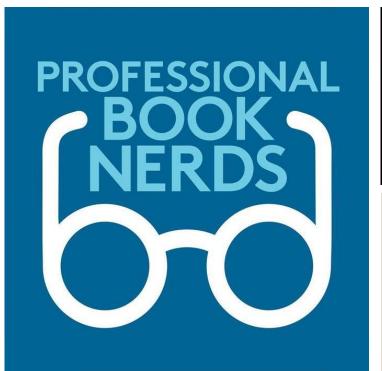
Genre specific items

Age specific items

Streaming video

Streaming music

Form-based readers' advisory





Pay attention to book pop culture and promote items getting media or critical buzz.

# **Media Mentions** from NoveList or NoveList Plus.



Popularity: \* \* \* \* \*

#### Becoming (Nov 2018)

Author: Obama, Michelle, 1964-

Adult Nonfiction

An intimate memoir by the former First Lady chronicles the experiences that have shaped her remarkable life, from her childhood on the South Side of Chicago through her setbacks and achievements in the White House.

Book Appeal Terms: Definition of Appeal Terms

Genre: Autobiographies and memoirs; History writing; Life stories

Tone: Inspiring; Reflective

Writing Style: Conversational; Engaging; Witty



NBC: Ellen DeGeneres Show (Nov 15, 2018); CBS: CBS This Morning (Nov 14, 2018); NBC: Today Show (Nov 14, 2018); ABC: Good Morning America (Nov 13,

Lexile: 1170 Accelerated Reader: IL: UG, BL: 8, AR Pts: 29

Persistent link to this record (Permalink):

http://search.ebscohost.com/login.aspx?direct=true&db=neh&tg=Ul&an=10738729&site=novp-live

View Copies Available (2)

Reviews

Audiobooks

More About This Book Lists & Articles

#### **Author Information:**

Michelle Obama

#### Publisher information:

New York: Crown 2018.; 400 p.

#### Dewey Number:

973.932092, 920

#### Genre:

Autobiographies and memoirs

History writing -- United States -- Presidency -- 21st century

Life stories -- Politics -- Politicians

Life stories -- Law and order -- Judges and lawyers

#### Tone:

Reflective

Inspiring

#### Writing Style:

Engaging

Conversational

#### Media Mentions:

NBC: Ellen DeGeneres Show (Nov 15, 2018)

CBS: CBS This Morning (Nov 14, 2018)

NBC: Today Show (Nov 14, 2018)

ABC: Good Morning America (Nov 13, 2018)

United States -- Politics and government -- 2009-2017



# **NextReads** Advance List from LibraryAware

### Advance List @

View title selections for upcoming newsletter issues.

Submit Cart to B&T (0) More ▼



### The Last American Aristocrat - by Brown, David S.

ISBN: 9781982128234

Recent Releases

Newsletter List: Biography and Memoir



### Girl gurl grrrl - by Hunt, Kenya

ISBN: 9780062987648

Recent Releases

Newsletter List: Biography and Memoir



### How Did I Get Here - by McCall, Bruce

ISBN: 9780399172281

Recent Releases

Newsletter List: Biography and Memoir



### Loved and wanted - by Parravani, Christa

ISBN: 9781250756848

Recent Releases

Newsletter List: Biography and Memoir



### How to Make a Slave and Other Essays - by Walker, Jerald

ISBN: 9780814255995

Recent Releases

Newsletter List: Biography and Memoir



#6: Send more email.



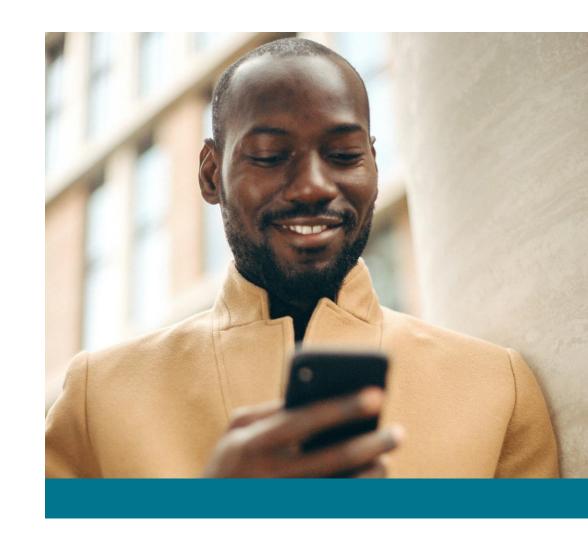
# Email is effective!

Stats from optinmonster.com/email-marketing-statistics



# Email best practices

- Use emotional words in subject line.
- Make subject line simple and easy
- But it doesn't have to be short!



### My Library Has What?



novelistlwb@epnet.com on behalf of Bridges Library System <noreply@epnet.com> To Angela Hursh

Retention Policy Global Retention Policy (2 years)

(i) If there are problems with how this message is displayed, click here to view it in a web browser.











**LOOKING BACK AT 2020** 



#### "Libraries Are A Lifeline"

A mother thankful for somewhere to bring her child. A teen needing extra support through difficult times.

Libraries stepped up to help their community in big and small ways this year. In our latest blog post, librarians share their reflections on 2020.

LEARN MORE

### MY LIBRARY HAS WHAT?

Each month, we'll highlight something you can find at your public library or request through the CAFE catalog.





**INSTANT BOOKS** Ebooks

### Library Reopening!



novelistlwb@epnet.com on behalf of Carver Public Library <noreply@epnet.com> To Angela Hursh

Retention Policy Global Retention Policy (2 years)

1 If there are problems with how this message is displayed, click here to view it in a web browser.

#### **View Online**



# WE'RE REOPENING **AUGUST 3RD!**

Here's what you need to know.



### LIMITED HOURS.

We are excited to welcome you back on Mondays from 10am until 4pm and Wednesdays from 10am until 6pm. The first hour of each day is reserved for those over the age of 60.



### RETURNING ITEMS.

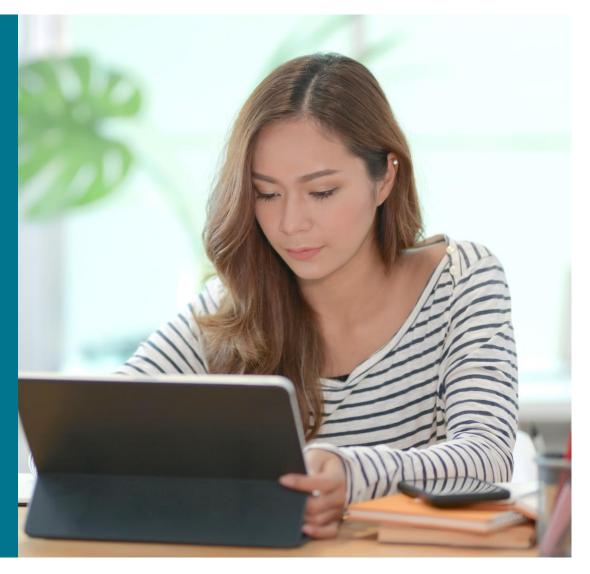
Please return all items directly to the Book Drop and do not bring them into the building.



### LIMITED CAPACITY.

Occupancy will be limited to maintain social distancing. Please enter through the side door closest to the parking lot, all other doors will remain locked. Please wear a face covering and follow signs and designated floor markings.





# Email best practices

- Write like a human.
- Mix text and images.
- Use positive, active language.
- Target your message.

# 275 cardholders21% open rate16% click-thru rate



## Join Us for Virtual Job Club

The Library's Job Club welcomes job seekers and career changers. Every month on the third Wednesday, Noon to 1:3

PM. A presentation on a career-related topic and network with local job seekers.



### Ageism in the Job Search

Wednesday, June 17 12:00 - 1:30 PM

In this hour and half virtual Job Club, listen to Betty Flasch, Career Management Consultant present "Ageism in the Job Search". Older workers find it hard to stay relevant in a growing millennial workforce. Learn what is happening in the workplace regarding ageism and how to improve your resume, actions and assets.

### Plainfield Public Library District

15025 S. Illinois St. Plainfield, Illinois 60544 815.436.6639

www.plainfieldpubliclibrary.org

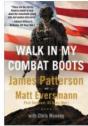


## 5000 cardholders27% open rate52% click-thru rate



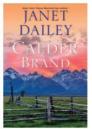


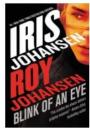


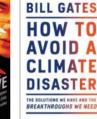


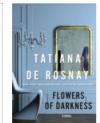






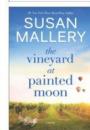








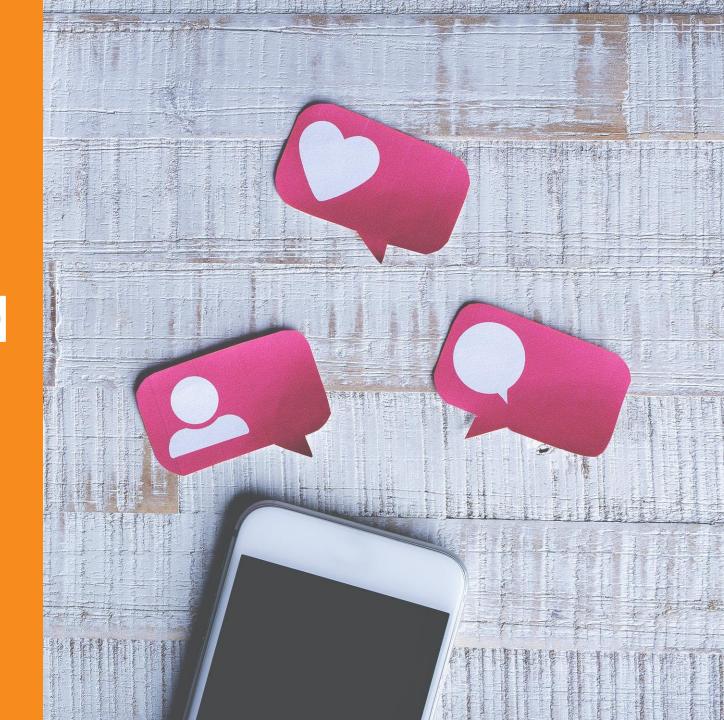




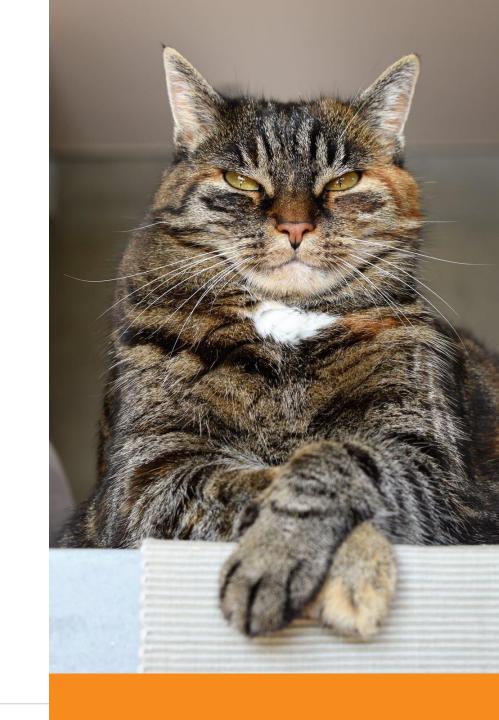




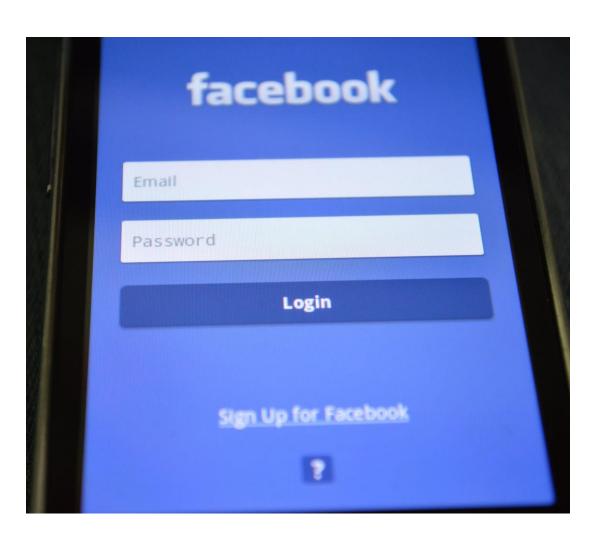
#7: Follow social media best practices.



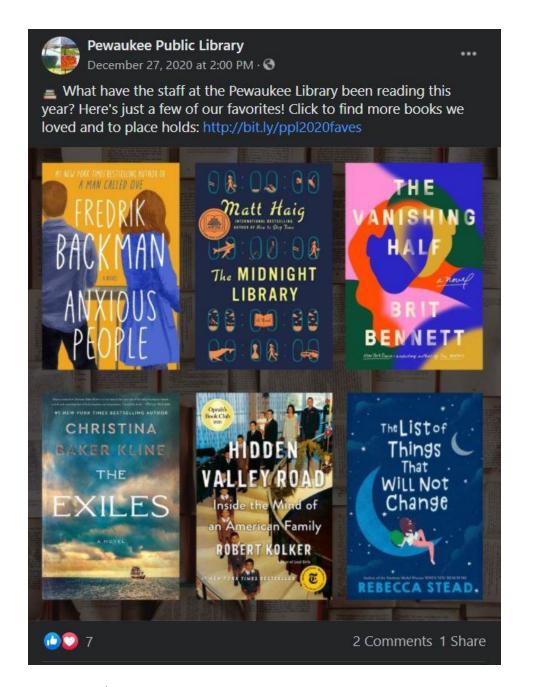
The face you make when you find out the algorithm changed... again.

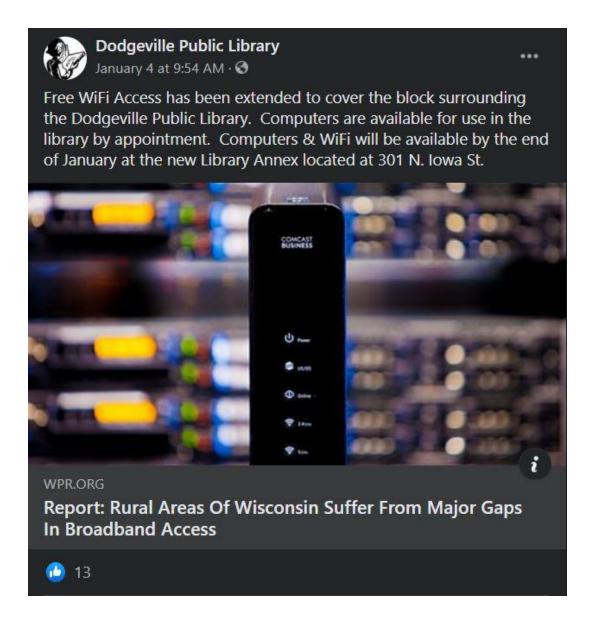


## Facebook specific best practices

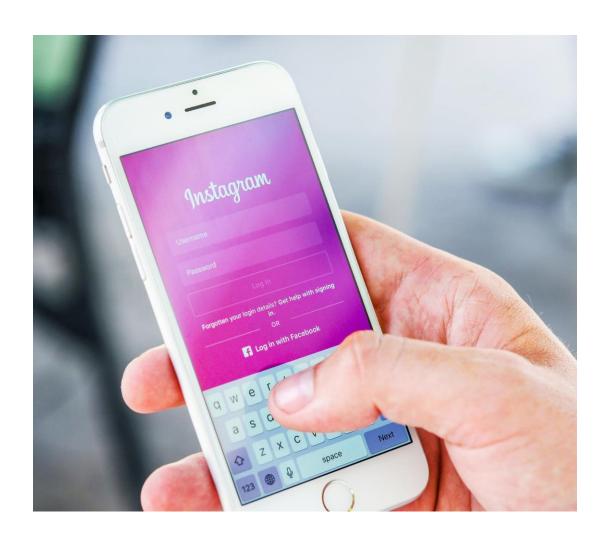


- Post once a day
- Current best time is 11 a.m.
- Avoid weekends and weekdays after 5 p.m.





## Instagram specific best practices



- Post to feed twice a week
- Post to stories every day
- Most active during the day
- Avoid evenings
- Use hashtags for reach.





## Twitter specific best practices



- Tweet as much as you want.
- Active all the time.
- Best time is Friday morning.
- Use hashtags for reach.

000

#### #TuesdayThoughts

If #aliens from the #GalacticFederation arrive, we're ready to communicate with them.



1:51 PM · Dec 8, 2020 · Twitter Web App

5 Retweets 1 Quote Tweet 35 Likes



The @LBCityLibrary can help you turn your resolutions into results! Visit LBPL.org to access the Library's many online resources and check out books that will help you reach your 2021 goals. #LibrariesTransform



8:59 PM · Jan 3, 2021 · Twitter for iPhone

1 Retweet 4 Likes



## LinkedIn specific best practices

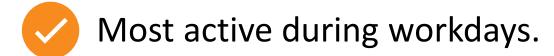
+ Follow \*\*\*



Are you a small business owner in Oakville? On Thursday, May 21 we're hosting a virtual meetup for the small business community over Zoom. Join us and share your experience with running a business during this time: https://bit.ly/35U25VK







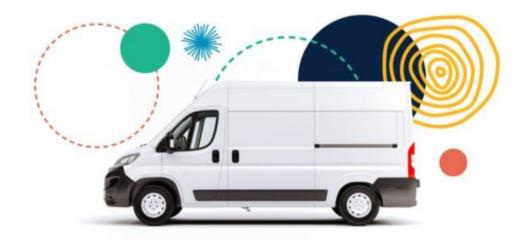


#### Cincinnati and Hamilton County Public Library

3,774 followers

3d · 🕟

Supporting our community: #CHPL is mobilizing to help distribute COVID-19 vaccines to distribution sites around the area. Learn more:



Library Steps up to Bring COVID-19 Vaccines to Communities | Cincy Library cincinnatilibrary.org • 2 min read





#### Handley Regional Library System

35 followers 1w · Edited · 🔞



Did you know the Alamo Drafthouse Film Club donates the movies they show to Handley Regional Library System? You can see features from their film festival, award-winning masterpieces, movies that will make you laugh, cry, and become angry, or just plain ol' entertain you!

Here are all the details: https://lnkd.in/dY9jRef

#### #alamodrafthouse #winchesterva #librarypartners #librarymarketing



Winchester Alamo Film Club DVDs at the Library

handleyregional.org • 2 min read



### Pinterest specific best practices



#### **Toronto Public Library**

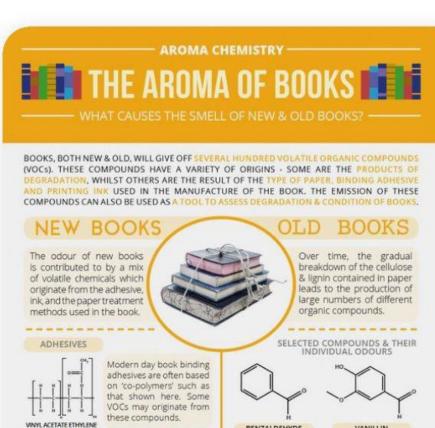
**& torontopubliclibrary.ca** · @torontolibrary · Explore our city & nation's past with treasured images from our Special Collections. Browse booklists & items that inspire you. Terms of Use: tpl.ca/onlinepolicy

3.8k followers 90 following

320.2k monthly views



- Post in the evening.
- Pin books.
- Pin blog posts and videos.



PAPER & INK

ALKYL KETENE DIMER

(aids water resistance)

In the paper-making process, the paper

is treated with a variety of chemicals, to

achieve desired properties. Some of these

chemicals could contribute to the release of

VOCs. Additionally, petrochemicals used as

SHARED UNDER CC ATTRIBUTION NO ND LICENSE PICTURE: Public Domain

solvents for inks can also contribute.

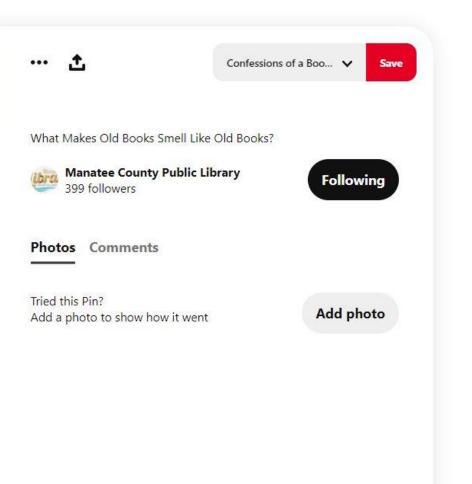
HYDROGEN PEROXIDE

(bleaching agent)



IN SHORT: No single chemical causes the odour of books. It's a result of a complex mix of volatile chemicals produced by chemicals used in their manufacture, as well as the gradual degradation of the chemicals within the paper.







Manatee County Public Library saved to The Book Life What Makes Old Books Smell Like Old Books?







Lily's graduation



Save

#### bhg.com

This adorable crochet owl basket makes the perfect organizer for your desk essentials or an adorable DIY gift, because whooooo can resist an organizing solution that's this cute!?/



#### Salem-South Lyon District Library 1.2k followers

**Following** 

#### 2 photos 4 comments



Tried this Pin? Add a photo to show how it went

Add photo



#### Salem-South Lyon District Library saved to DIY: Seasons, Holidays & Crafts

This adorable crochet owl basket makes the perfect organizer for your desk essentials or an adorable DIY gift, because whooooo can resist an organizing solution that's this cute!?/

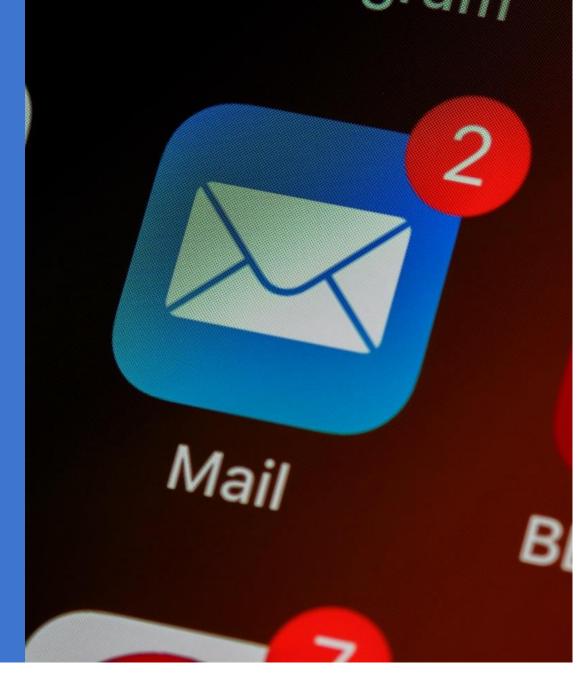
#8: Make time for data analysis.





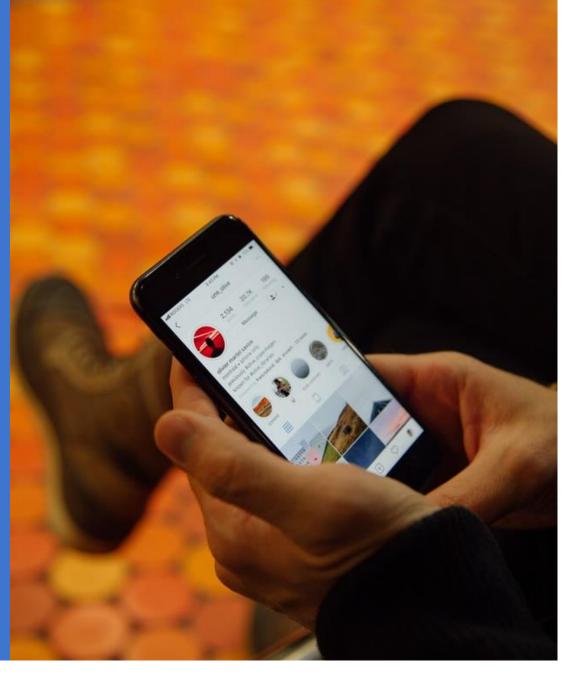
## **Videos**

- Views, both live and on-demand
- Watch time
- **Demographics**



## **Emails**

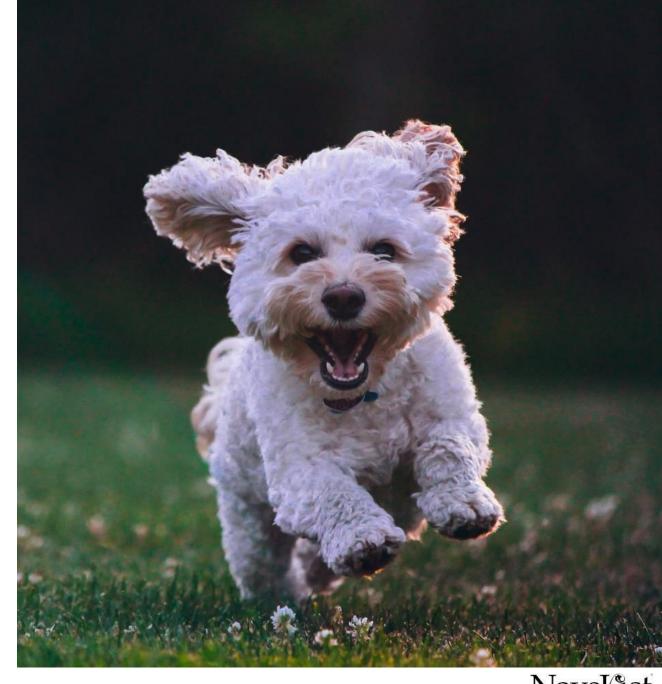
- Holds
- Checkouts
- Usage for digital collection



## Social media

- Engagement
- Traffic to website
- Action

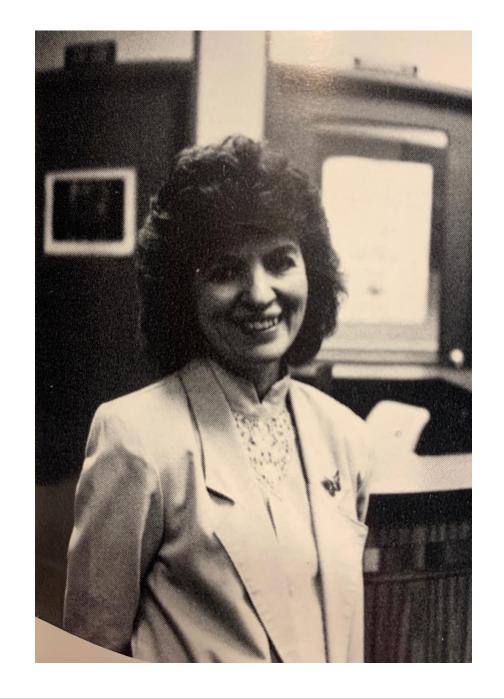
# Data can make your work easier.



#9: Experiment!



Mrs. Karen Margraf, coolest science teacher ever



"

"This isn't working. Let's try again!"

#10: Use your tools.



## Social media

- Social Media Today
- Social Media Examiner



## Marketing

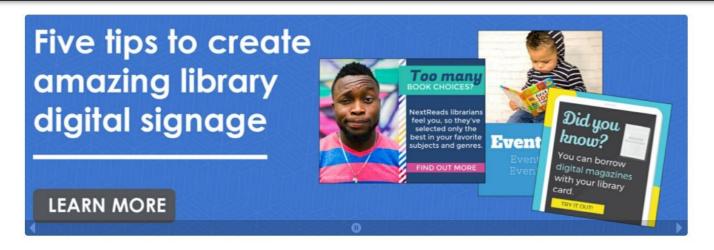
- Total Annarchy newsletter from Ann Handley
- Library Marketing Book Club on Facebook
- Jay Acunzo "Unthinkable" podcast
- Andrew Davis's YouTube Channel







## Learn about story elements.



#### Expand your library's reach

#### NextReads newsletters

**libraryAware** 

NextReads newsletters deliver reading recommendations directly to patron inboxes. They are the ideal solution for busy librarians because they save staff time and help build connections to readers. NextReads newsletters are included with a subscription to LibraryAware.

#### Limitless possibilities

Unlike other newsletter solutions. LibraryAware offers more of what you need, with very few limitations. For example, you'll

- Unlimited subscribers
- Unlimited sends
- Unlimited users
- Unlimited image uploads

#### Readers' advisory templates

Create self-directed pathways that help readers discover books, whether they are wandering your stacks or browsing on their phone. LibraryAware includes hundreds of professionally designed templates for creating bibliographies, posters, reading maps, signs, bookmarks, and more.



## Books and libraries have the power to transform lives.





## Thank You! Questions?

Angela Hursh | SENIOR ENGAGEMENT CONSULTANT

