

Coping With Compassion Fatigue

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AGENDA

What is compassion fatigue?

What is the difference between compassion fatigue and stress?

Am I at risk?

How can I cope?

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HOW STRESS AFFECTS THE BODY

BRAIN

Difficulty concentrating, anxiety, depression, irritability, mood, mind fog

CARDIOVASCULAR

higher cholesterol, high blood pressure, increased risk of heart attack and stroke

JOINTS AND MUSCLES

increased inflammation, tension, aches and pains, muscle tightness

IMMUNE SYSTEM

decreased immune function, lowered immune defenses, increased risk of becoming ill, increase in recovery time



hair loss, dull/brittle hair, brittle nails, dry skin, acne, delayed tissue repair

GUT

nutrient absorption, diarrhea, constipation, indigestion, bloating, pain and discomfort

REPRODUCTIVE SYSTEM

decreased hormone production, decrease in libido, increase in PMS symptoms

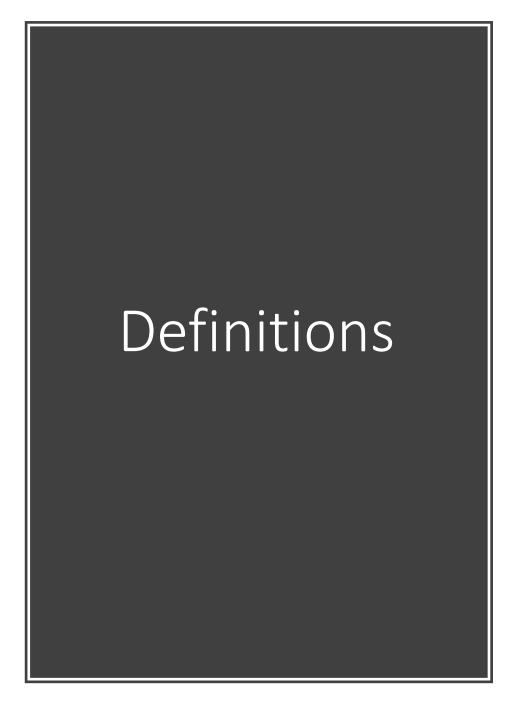


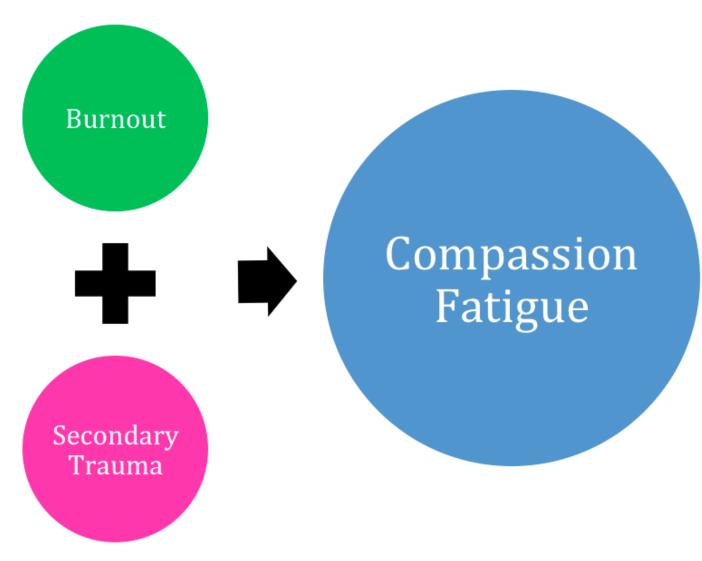
Common stressors in libraries

- Operations
- Staffing
- Workload

Patrons

- Technology
- → Risk of burnout

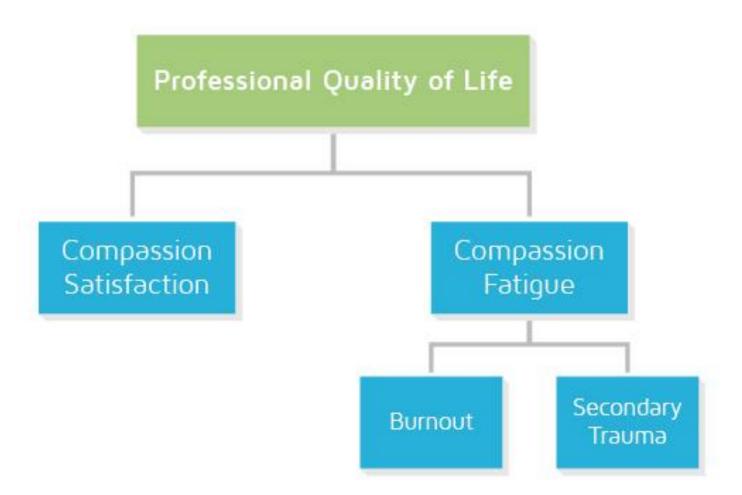




"Burnout." Psychology Today, Sussex Publishers, www.psychologytoday.com/us/basics/burnout.

"Compassion Fatigue." Wikipedia, Wikimedia Foundation, 29 Apr. 2020, en.wikipedia.org/wiki/Compassion_fatigue.

Compassion Satisfaction



STAGES OF BURNOUT

Enter the field

• Energy, enthusiasm, idealism

Stage 1: Disappointment and Fatigue

- Work-related stress
- Job dissatisfaction
- Mismatch between job and individual
- Emotional distance from public
- Setback in personal priorities

Stage 2: Frustration and Indifference

- Cynicism
- Strained personal relationships

Stage 3: Sense of Powerlessness and Professional Failure

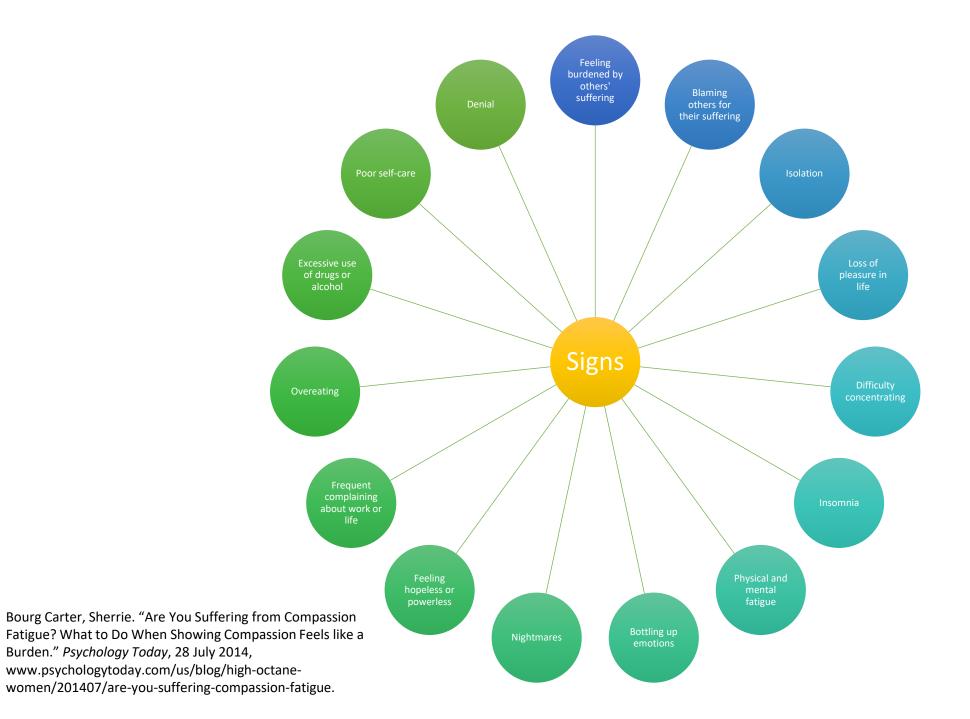
- Decreased competency and caring
- Alienation of colleague and public
- Emotional coping

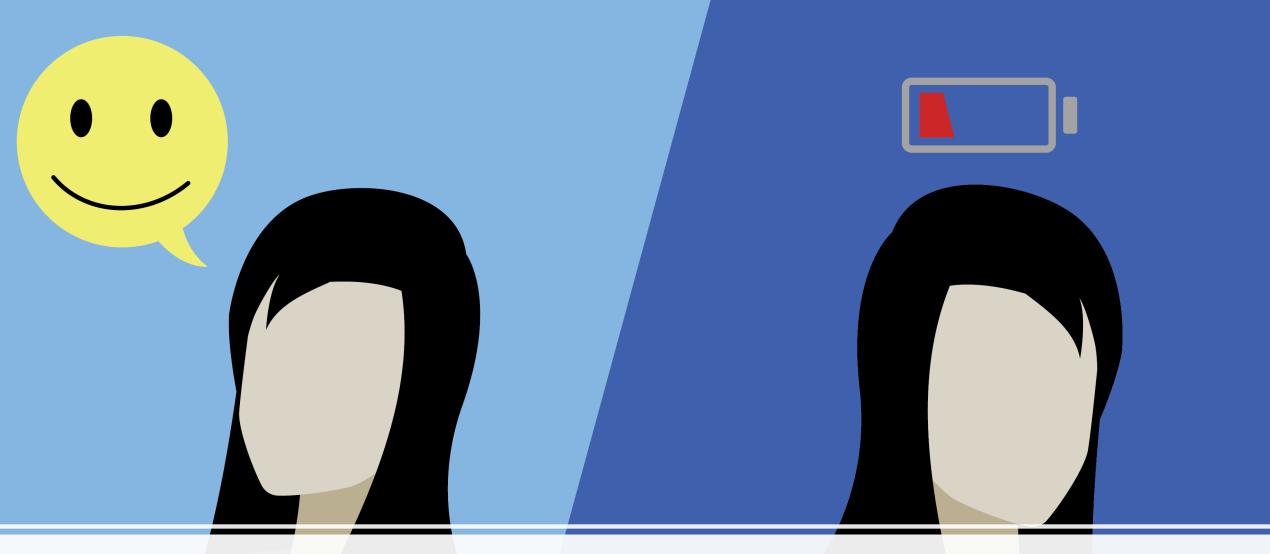
Stage 4: Isolation and Apathy

- Feeling of personal failure
- Absenteeism
- Breakdown in personal relationships

Stage 5: Burnout

- Emotional exhaustion
- Depersonalization
- No sense of personal accomplishment
- Contemplation of leaving job





EMOTIONAL LABOR

Professional Quality of Life Questionnaire go to menti.com and enter code

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PERSONAL LIFE FROM MY LIFE AS A HELPER.

I THINK THAT I MIGHT HAVE BEEN AFFECTED BY THE TRAUMATIC STRESS OF THOSE I HELP.

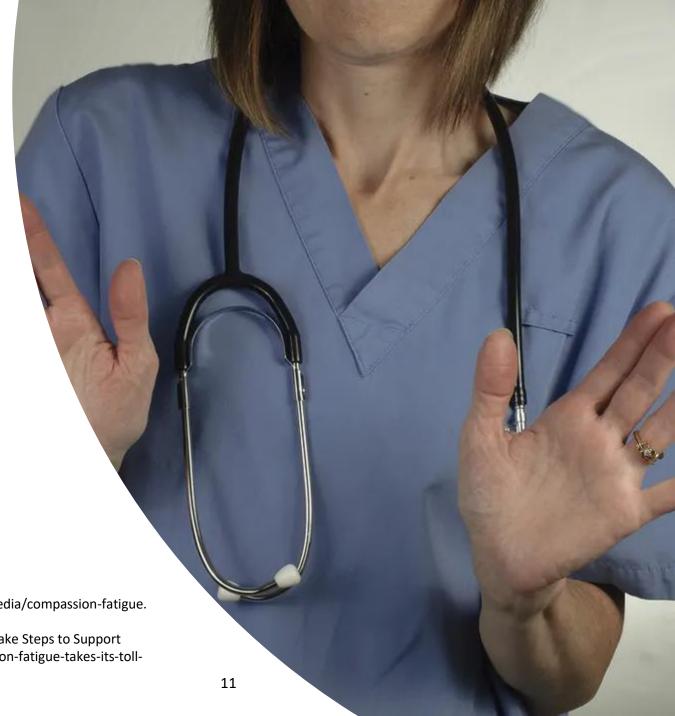
I FEEL WORN OUT BECAUSE OF MY WORK AS A HELPER.

You may be at risk if you...

- Experience excessive demands on your personal empathy and compassion
- Have a heavy workload or work long hours
- Deal with reports of trauma
- Help someone considered dangerous
- Work in a vulnerable community
- Have experienced trauma in your own life
- Are a woman

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Himmelstein, Drew. "As Compassion Fatigue Takes Its Toll, Schools and Public Libraries Take Steps to Support Librarians." *School Library Journal*, 17 Feb. 2020, www.slj.com/?detailStory=as-compassion-fatigue-takes-its-toll-schools-public-libraries-take-steps-to-support-librarians.



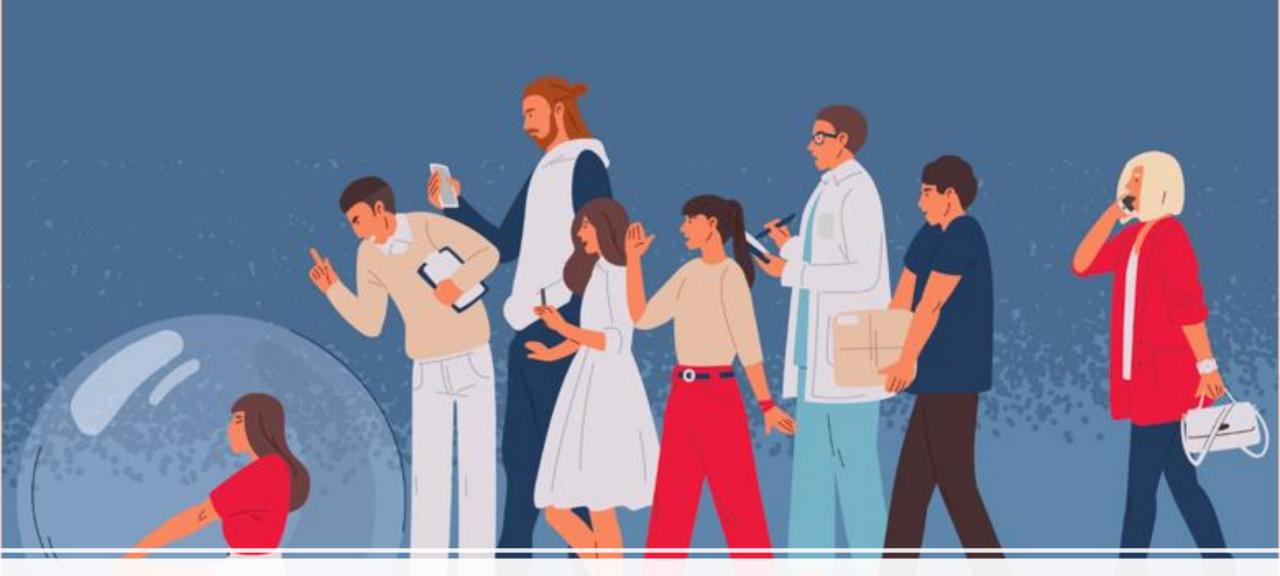
Coping Strategies

- 1. Professional
- 2. Organizational
- 3. Personal
- 4. General

Bourg Carter, Sherrie. "Are You Suffering from Compassion Fatigue? What to Do When Showing Compassion Feels like a Burden." *Psychology Today*, 28 July 2014, www.psychologytoday.com/us/blog/high-octanewomen/201407/are-you-suffering-compassion-fatigue.

Zimering, Rose, and Suzy Bird Gulliver. "Secondary Traumatization in Mental Health Care Providers." *Psychiatric Times*, vol. 20, no. 4, 1 Apr. 2003.





SETTING BOUNDARIES

Self Care
Strategies
for work/life
balance

10



Say No Identify your top priorities Practice self-reflection Focus on your basic needs Find a place to vent Create more stability Limit your screen time Get into a routine Feel your feelings Rest

Beard, Catherine. "15 Self-Care Strategies for Work-Life Balance." *The Blissful Mind*, 4 Sept. 2020, theblissfulmind.com/self-care-strategies/.

Professional & Organizational Strategies

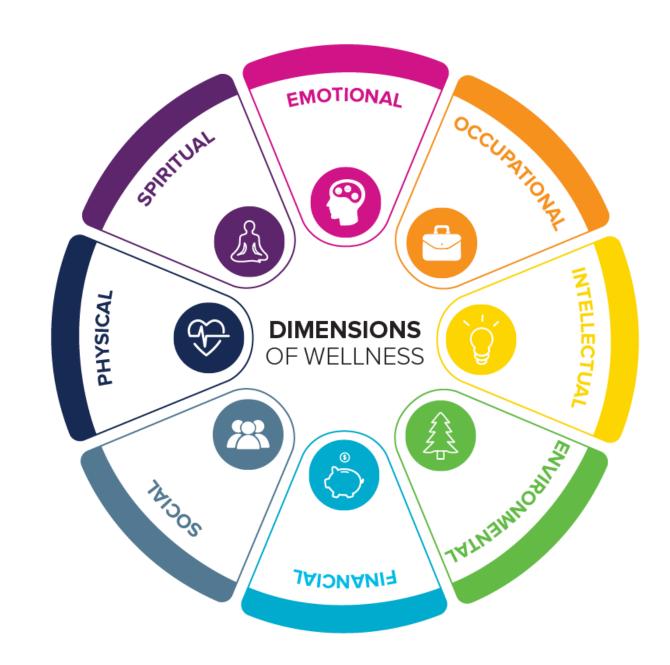
- Steps supervisors should take
- Emphasize the importance of mental health



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8 Dimensions of Wellness





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Questions?

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